

## **FEES AND CHARGES - FREQUENTLY ASKED QUESTIONS**

### **How do you calculate the cost of incursions/excursions?**

*We get a quote for transport and entry fees and divide this by the number of students attending. Please note that we do not pass on GST costs to students (unless food is served).*

### **Does the school make a profit from incursions/excursions?**

*No, this is not permitted. The cost calculated for each child is the exact cost incurred by the school (excluding GST).*

### **What happens if my child does not attend an excursion/incursion and I have already paid?**

*We will only provide a reimbursement or credit your child's billing account if this is requested by the parent/carer. Please note that school still has to pay for your child whether they have attended or not.*

### **Why do excursions cost so much?**

*For the safety of your children we only use transport that has seatbelts installed. This incurs an additional cost.*

### **Why should I pay my voluntary contributions?**

*These are incorporated into the School Budget each year and funding is distributed across each learning area budget accordingly. The more funding we receive through voluntary contributions the better the resources and facilities we are able to provide for your child.*

### **What happens to the credit on my child's billing account?**

*Parents/carers can either request to have this reimbursed (via EFT) or it can be rolled over to pay for future events. It can also be transferred to a sibling.*

### **Can I pay using EFTPOS?**

*From 2020 we will no longer have an EFTPOS facility at school due to running costs. Instead we encourage parents to use our qkr app for all payments.*

### **Am I able to pay for incursions/excursions in advance?**

*Yes we encourage this – we can credit your child's billing account accordingly and deduct payment when it is due.*

### **What if I am unable to pay for an incursion/excursion all at once?**

*Please call in or ask to speak to the Manager Corporate Services who will organise a suitable payment plan for you.*

### **What happens if my child has credit on his billing account and they leave the school?**

*We will issue you with a reimbursement via EFT or transfer to a sibling (if applicable)*

### **Can I pay for an incursion/excursion on the day?**

*Although we prefer for parents to pay prior to the day of the activity, as long as payment is received before the start of the activity then your child will be allowed to attend. Unfortunately we cannot allow children to attend unless full payment has been received or a payment plan has been organised with the Manager Corporate Services.*

### **Why did you send me a bill for my voluntary contributions?**

*We do not send out bills for voluntary contributions. However what you may receive once per term is a 'billing reminder' detailing the unpaid items on your child's account. It simply serves as a prompt to pay outstanding charges. It may also contain a request for voluntary contributions.*

### **Am I able to get a receipt for paid items?**

*To save paper we will only issue receipts for events when requested. Therefore if you would like a receipt then please ask for one at the administration office.*

***For those parents facing financial difficulties – please call in to see the Manager Corporate Services to discuss how we can help you.***